

ANNUAL REPORT 2009-2010

Thames Valley  Children's Centre



Turning challenges into accomplishments

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Thames Valley Children's Centre is a regional rehabilitation centre serving more than 6,900 children and youth with physical disabilities, communication disorders, developmental delays and autism spectrum disorders, helping them reach their potential.

VISION

Our Clients at Their Best

MISSION

Focusing on the strengths of individuals and their families at home, school, workplace and community

Pursuing research, education and advocacy

Partnering in a local and regional system of services

60 Years Old and Still Going Strong!

The 2009/2010 fiscal year marked the 60th year of the Centre's existence – and the first decade for the Centre in the 2000s. This decade has provided the Centre with many opportunities, which we have capitalized upon. Moreover, this decade has provided many challenges, which we turned into accomplishments, fueled by our deep commitment to the children, youth and families we serve.

We began the millennium faced with the Y2K possibility of worldwide computer system failures. Shortly after the year 2000 we became the South West regional provider of Intensive Behavioural Intervention for children at the severe end of the Autism spectrum. Three years after that, we added another component to our Autism services, School Support, for the twelve Boards of Education across South West Ontario.

These additions, as well as increases to our Rehabilitation services, stimulated the planning of an addition to and reconfiguration of our main site at 779 Base Line, and the eventual establishment of eight regional sites. We had a successful capital campaign and added a third floor to our main site while we lived and worked in the building. Additionally, we renovated our two original floors and added Canada's first paediatric adapted fitness centre, a 200-seat multi-functional education suite, a video-conference suite, a virtual reality technology treatment room, an expanded medical clinic, and fourteen other specially designed treatment rooms.

In 2008 we "hit the wall" with funding from the Ministry of Children and Youth Services. The last two fiscal years saw a zero base budget increase from this funder. However, we pulled together as a community of staff and, through a combination of unpaid leave days, planned vacancies and a very small number of layoffs, we balanced our budgets while continuing a high level of service to our clients.

Throughout the span of this decade, while these challenges were swirling around us, we continued to take care of business. In 1999/2000 TVCC served 3,805 clients and provided 81,381 hours of service for them. In the 2009/2010 fiscal year, we provided 217,094 hour of service for 6,901 clients, a 167% increase. Our striking growth in capacity is reflected in the size of our operating budgets at the beginning (\$8.5 million) and end (\$26.5 million) of this decade. Working with our dedicated team, in the past decade we have been successful in achieving remarkable accomplishments in challenging times.

We enter 2010/2011 with a strong sense of optimism – our goal is to continue to capitalize on opportunities, face challenges with resolve, and develop and grow for our clients. Like the talented artist, Susie Matthias, featured in this report, we will rise above any limitations and obstacles to champion our clients moving beyond disability.



Sandra Kleinstiver
Board Chair



Dr. John A. LaPorta
Chief Executive Officer

Susie Matthias: Turning Challenges into Accomplishments (pictured on front)

Susie Matthias isn't a victim... she's a survivor. Rising above obstacles and limitations, she faces her challenges with resolve. Susie was born in London, Ontario, without arms or legs, a result of the drug Thalidomide, prescribed to women who suffered from morning sickness. Susie has never allowed her disability to impact her everyday life. She lives independently in a specially built house, she plays competitive wheelchair hockey and in her spare time she enjoys swimming.

As a child, Susie received treatment at Bloorview Children's Hospital and at Thames Valley Children's Centre. At TVCC, she received occupational therapy, physiotherapy and she learned how to swim. At the time, TVCC also offered schooling to clients, and this is where Susie received some of her early education.

Susie is best known for her artistic talents. She comments, "It's wonderful when people recognize my artistic ability, not my disability." At a very young age Susie discovered her passion for mouth painting. Over the years she developed her talent and she is now a well-recognized artist both nationally and internationally.

Her talents were officially recognized in 2000 when she won a national competition sponsored by Canada Post. Her painting was one of three selected to appear on the holiday selection of Canada Post stamps. In 2008, the Lieutenant Governor at the time, David Onley, presented Her Majesty Queen Elizabeth with one of Susie's paintings. This painting now hangs in Buckingham Palace.

Susie's most recent project is a book called "Kids of Courage". Susie created the artwork for the cover of the book. "Kids of Courage" is the story of two young people with disabilities who overcome various challenges to achieve their dreams. Susie says the book teaches children about the athletic abilities of disabled youth and sends a powerful message, "The book demonstrates that everyone has a different way of doing things," she continues, "despite our disabilities, we're able to overcome and to show our abilities in different ways."

Susie is an extraordinary individual who continues to inspire us by creating beautiful artwork and empowering others to live their dreams and move beyond disability!



Susie visited Rebecca and the rest of the Ability Connections group in May for an inspirational presentation and demonstration of her mouth painting techniques.

Board of Directors

(2009 / 2010)

Eileen Aiello
Chris Cunneen
Teji Dhami
Peter Downs
Linda Eligh
Arlene Gavloski

Sherry Gibson
Laurie Gould
Mary Herlick
Neal James
Sandra Kleinstiver
John LaPorta

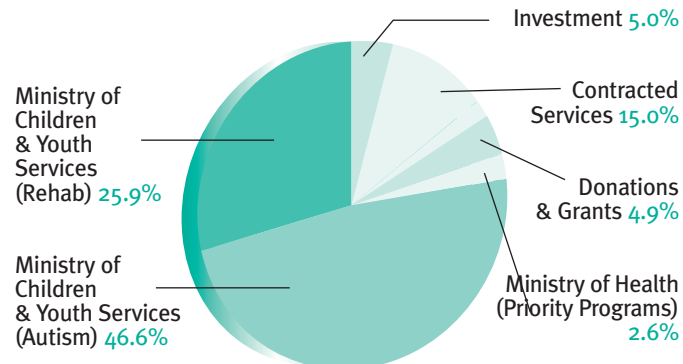
Connie Morrison
Marilyn Neufeld
Leba Silvert
Van Simpson
Christine Wellenreiter

ABOVE and BEYOND

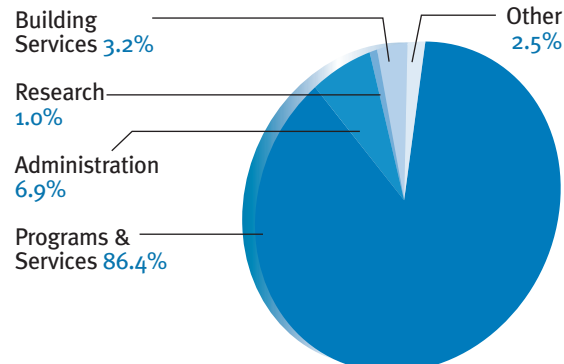
We express our heartfelt thanks to our donors and community partners who help us reach beyond disability. For a complete listing please visit www.tvcc.on.ca

Funding Sources and Expenditures

WHERE THE MONEY COMES FROM
FUNDING SOURCES 2009/10



WHERE THE MONEY GOES
EXPENDITURES 2009/10



CONDENSED STATEMENT OF OPERATIONS

Thames Valley Children's Centre Financial Highlights Year ended
March 31, 2010 (with comparative amounts for 2009)
(all in 000's)

Revenue	2010	2009
Ministry of Children & Youth Services (Rehab)	\$6,873	\$6,941
Ministry of Children & Youth Services (Autism)	12,133	12,126
Ministry of Health (Priority Programs)	614	601
Bequests	196	3
Donations & Special Events	443	458
Fees for Service	3,954	3,787
Investment Income (loss)	1,324	(1,335)
Other	1,014	1,080
Total Revenue	\$26,551	\$23,661
Program Expenses		
Clinical & Technical Specialty Services	3,813	3,780
Early Childhood & School Age Adolescent Services	7,825	7,762
Autism Services	12,277	12,167
Research	270	217
Fundraising	248	275
Community Resources	589	516
Expenditures for Special Purposes	22	43
Amortization of Capital Assets	1,069	1,088
Total Program Expenses	\$26,113	\$25,848
Excess (deficiency) of Revenues Over Expenses	\$438	(\$2,187)

CONDENSED STATEMENT OF CASH FLOWS

	2010	2009
Cash used in operating activities	(\$9)	(\$671)
Cash provided by financing activities	1,607	675
Cash used in investing activities	(69)	(660)
Cash and short-term deposits, beginning of year	397	1,053
Cash and short-term deposits, end of year	\$1,926	\$397

CONDENSED BALANCE SHEET

	2010	2009
Assets		
Current Assets	\$2,856	\$1,205
Capital Assets	12,874	13,507
Investments	9,074	8,450
	\$24,804	\$23,162
Current Liabilities	6,013	5,271
Long-term Credit Facilities	3,288	3,703
Deferred Contributions	8,906	8,029
Net Assets		
Internally Restricted Net Assets	5,337	6,301
Unrestricted Net Assets	1,260	(142)
	\$6,597	\$6,159
	\$24,804	\$23,162



Josh dreams of playing
basketball for Team Canada.

CONDENSED FINANCIAL STATEMENT

The accompanying condensed financial statements have been prepared by management and include certain estimates based on management judgments. These estimates affect the reported amounts of assets and liabilities at the date of the condensed financial statements and the reported amounts of revenues and expenses during the year. Actual results may differ from those estimates. In the opinion of management, the condensed financial statements have been properly prepared within reasonable limits of materiality.

Administrative costs are allocated to the programs based on program costs as a percentage of overall operating costs of the Centre, staffing and occupied space. Donations and grants received for specific capital purchases are recorded as deferred contributions, and brought into revenue to offset the related amortization.

The Centre holds its investments in the following pooled funds:

MarketValue	2010	2009	Investment Income consists of the Following:	2010	2009
Money Market	293	683	Dividends & Interest	334	402
Bond Funds	4,669	4,712	Net Realized and Unrealized Gains (Losses)	990	(1737)
Equity Funds	4,112	3,055			
	9,074	8,450		1,324	(1,335)

These investments are subject to market value fluctuations and the Centre records these investments at fair market value. Accordingly, the year-end market values and investment income for the year include unrealized gains of \$969,249.

To the Members of Thames Valley Children's Centre

The accompanying condensed balance sheet and statements of operations and cash flows are derived from the complete financial statements of Thames Valley Children's Centre as at March 31, 2010 and for the year then ended on which we expressed an opinion without reservation in our report dated May 14, 2010. The fair summarization of the complete financial statements is the responsibility of management. Our responsibility, in accordance with the applicable Assurance Guideline of The Canadian Institute of Chartered Accountants, is to report on the condensed financial statements.

In our opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete financial statements in accordance with the criteria described in the Guideline referred to above.

These summarized financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the entity's financial position, results of operations and cash flows, reference should be made to the related complete financial statements.

Ernst & Young LLP

Chartered Accountants
Licensed Public Accountants
London, Canada, May 14, 2010

Annual Donors

April 1, 2009 to March 31, 2010

Thank you to the following friends of Thames Valley Children's Centre who share our vision of "our clients at their best"

Gifts of \$50,000 - \$99,999

Aon Polar Bear Golf Classic
Estate of Jean Olive Collins
Forest City Road Races
Estate of Jean Florence Riddick
Rogers Sports Celebrity Dinner and Auction
TVCC Auxiliary

Gifts of \$25,000 - \$49,999

Dundee Charity Golf Classic
Estate of Burley David Farrar

Gifts of \$10,000 - \$24,999

Steve Myatte
Estate of A. Scatcherd and P. Skeggs Trust
Dr. Victoria Siu



Nazim met a lot of fans at this year's "We're All Stars!"

Gifts of \$5,000 - \$9,999

CIBC World Markets Children's
Miracle Foundation
John & Sherene Davidson
Dr. Pamela Frid
Estate of Florence Hodge
Larry Myny, CIBC Wood Gundy
Robbie Burns Ceilidh
Estate of Charles Douglas Willson

Gifts of \$1,000 - \$4,999

AIC Limited
George Aiello & Eileen Francis
William & Karen Barnett
Peter Cook, in memory of Janet Cook
Delaware Sportsman Conservation Association
Peter & Mary Downs
Dundee Wealth Inc.
Rick & Tina Fantham and Family
Goodman & Company, Investment Counsel Ltd.
Duncan Grace & Amy Metzger
John Green
Garry Hess
Industrial Alliance
Kiwanis Club of Ingersoll
Invesco Trimark
John & Suzi LaPorta
Joe & Mary Liberatore
Lions Club of Poplar Hill
London Shrine Club Pop Can Project
Mackenzie Financial Corp.
Jim MacKinnon
Midtown Storage Ltd.
Alissa K. Mitchell
Carl & Anne Mollard
Optimist Club of London-Byron
Bill & Christina Pettipas

Pioneer Hi-Bred Ltd.

Shoppers Drug Mart - Masonville Place

Blake Simpson

Bill Snoeks

Scotiabank Group

James & Beverly Thompson

TJ Baxter's & Oscar Taylor's

Nicolaas & Regina Veenboer Foundation

Theo & Henny Veerkamp

Jim Wingfield

Rob & Monika Wood

Mike Zaritsky

Gifts for the Future

Thank you to the following friends of Thames Valley Children's Centre who are committed to helping our clients reach beyond disability
Lois Toll
Jane Woolfrey-Black

Special Events

Thank you to our extraordinary volunteers, corporate sponsors, partners, and participants who supported and organized the following special events for Thames Valley Children's Centre between April 1, 2009 and March 31, 2010

2009 London Life Forest City Road Races

London Life

Runners' Choice

McFarlan Rowlands Insurance Ltd.

Goodlife Fitness Clubs

M&T Printing Group

The Ontario Trillium Foundation

Bob FM

New Era Grafix

A&B Party Rental

Annual Donors (cont.)

April 1, 2009 to March 31, 2010

BioBest Vitalite
Booster Juice
City of London
Daryl's Hi-N-R-G Bars Inc.
Domino's Pizza
eload
D'Arcy Lane Institute
Fowler Kennedy Sport Medicine Clinic
Nothers
Spectrum Communications
Starbucks
Tourism London

2009 Holiday Home Tour presented by the TVCC Auxiliary

Angela Thompson, artist
Astral Media
Balloon Corporate Events
Best Western Lamplighter
Bruce McMillan & Company Properties Inc.
CCR Building & Remodeling
Checker
City of London
Culinary Catering
Custom Orthotics of London Ltd.
Green Earth Store, Brantford
Julie's Picture Framing
London Free Press
Molly Maid
Nash Jewellers
Real Canadian Superstore
rtraction
Scotiabank, London Main Branch
Shillington and Associates
Watt Solutions

2010 Rogers Sport Celebrity Dinner & Auction presented by the Rotary Club of London and London Sports Media

Rogers
London Sports Media
Rotary Club of London
London Life
/A\
Astral Radio
Bob FM
Corus
Delta London Armouries
DePuy Mitek
DJ Ortho
Frischkorn Audiovisual
ConMed Linvatec
Lerners LLP
London Convention Centre
London Free Press
Miller Thomson
Omni Insurance Brokers
Rogers TV
ScotiaMcLeod / Kelland Wealth
Management Group
Smith & Nephew
Western Fair

2009 Aon Polar Bear Golf Classic

Aon
Aviva Consulting
Economical Insurance
Manulife Financial
Medavie Blue Cross
Sunningdale Golf & Country Club
Trisura Guarantee Insurance



Jesse shares his warm smile with everyone he meets.

Expansion Campaign Donors

Thank you to the following friends of Thames Valley Children's Centre who made gifts to our Expansion Campaign

Gifts of \$1,000,000+

Corporation of the City of London
Ministry of Children and Youth Services

Gifts of \$100,000+

The Grocery Foundation
London Sports Media
The Richard and Beryl Ivey Fund,
a fund within London Community Foundation
RBC Financial Group
Ronald McDonald House Charities of Canada
Rotary Club of London
Scotiabank Group
Estate of Barbara Jean Scroggie
Shoppers Drug Mart
TD Bank Financial Group
TVCC Auxiliary

Gifts of \$50,000-\$99,999

BMO Financial Group
Canadian Imperial Bank of Commerce
General Dynamics Land Systems-Canada
Great-West Life
London Life
Andrew and Helen Spriet

Gifts of \$25,000-\$49,999

Armaterc Survivability Corp.
Best Western Lamplighter Inn
& Conference Centre
Chorley & Bisset Ltd.
Delta Faucet Canada
Emco Corporation
Warren & Joanne Granger and Family

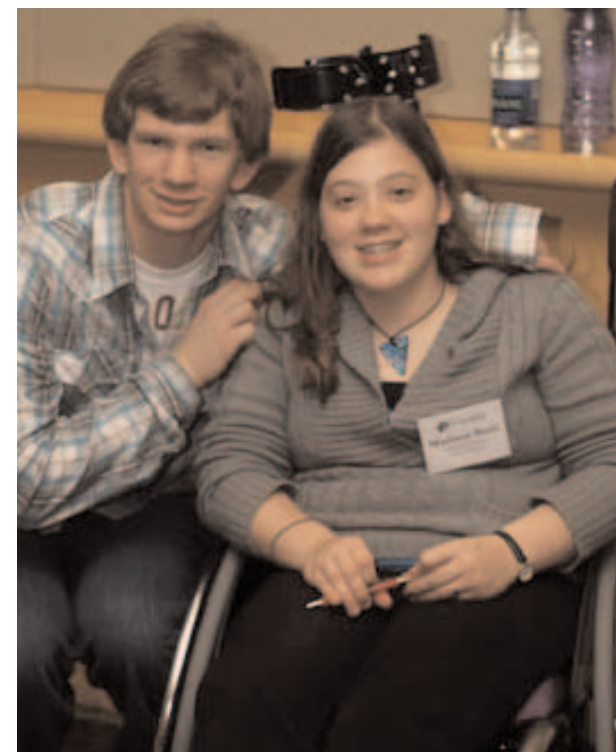
HBC Foundation
Ipex Inc.
Jones Packaging Inc.
Lerners LLP
Bill & Christina Pettipas
Plunkett Foundation
Sifton Family Foundation
James & Beverly Thompson
Wolverine Tube Canada Inc.
* 2 anonymous donors

Gifts of \$10,000-\$24,999

Walter J. Blackburn Foundation
Charcomp Developments Inc.
CIBC World Markets Children's
Miracle Foundation
The Corporation of the City of St. Thomas
The County of Elgin
Rick & Tina Fantham and Family
Dr. Pamela Frid
Highstreet Asset Management Inc.
Charles H. Ivey Foundation
Keller Roofing & Sheet Metal Inc.
John & Suzi LaPorta
Tom Lawson
Militec Coatings Inc.
Nibco
Franco Paron
The Brian & Heather Semkowski
Family Foundation
The Lorraine Ivey Shuttleworth Fund,
a fund within London Community Foundation
Michael H. Wehrle
* 3 anonymous donors

Gifts of \$5,000-\$9,999

Arcon Electric Ltd.
Centura London
Brayl Copp
Brian Cunliffe
Peter & Mary Downs
The Drake Foundation
Vito & Sharon Finucci
Ruth Gates-Jensen
Arlene & Gary Gavloski
David M. Grant
Glenn Jones



Beyond Disability award winners: Kevin and Maddie

Expansion Campaign Donors (cont.)

Knoch Manufacturing Co. Ltd.
Masco Canada Ltd. - Plumbing Group
F.W. Doug McAndless
McCarthy Tetrault Foundation
Moen Inc.
Pacific & Western Bank of Canada
Olaf Plotzke & Mary Catherine Clancy
PricewaterhouseCoopers
Leba Silvert & Stewart Toll
Streamline Copper & Brass Ltd.
Cam Willis
Steve & Ruth Wilson
Rob & Monika Wood
Kelly & Steve Ziegner

Gifts of \$1,000-\$4,999

James Adams
Adil H. Al-Mishihal
Aon
William Assini
William & Karen Barnett
Catherine Bishop
Barbara & Alan Bocking
Phil Bowman
Lilyan Burns
Cineplex Odeon Cinemas - Huron Market Place
Janet Clark
David Clarke
Coca-Cola Bottling Ltd.
Peter Cook, in memory of Janet Cook
Kimberly Cookson
Richard Cowling
Jim Cressman, in memory of Peg Cressman
Delaware Sportsman Conservation Association
Brent Duncan
Brian Dunn
Linda Eligh
Famtra Developments Inc.

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Grand Bend & District Optimist Club Inc.
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Rodney Hancock
Peter Hansford
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Gary & Mary Margaret Korean
Lions Club of Poplar Hill
London Aquatic Club
London Community Foundation
London Hydro Employee Charity Fund
London Oriental Band
London Shrine Club Pop Can Project
Karen Lowry
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Maritz Canada Inc.
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Kathy Meyer
Midtown Storage Ltd.
Janet Miller
Tom Mitchell
John Musgreave
Marla Neish
Henry Nicpon
Sean Nother
Maurice Pellarin
Physiotherapy Student Council UWO
RBC Foundation
Kevin Robertson
Ramona Robinson
Tom Robson
Jean Roth

Royal Canadian Legion Branch 263
Royal Fence
Jennifer & Mike Savel
Selectpath Benefits and Financial Inc.
Van Simpson
Slo-Pitch Ontario Association
South Western Ontario Roller Skater Association
Peter R.C. Story
Keith & Nancy Sumner
Therm-O-Comfort Co. Ltd.
Jim Thournout
Tricar Group
John Ulrich
Doug Weldon
John & Jean Wettlaufer
David Williams
* 4 anonymous donors



Zoe: Believing in Possibility