



Strong Foundation, Strong Future

ANNUAL REPORT 2010-2011

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Thames Valley Children's Centre is a regional rehabilitation centre serving more than 7,000 children and youth with physical disabilities, communication disorders, developmental delays and autism spectrum disorders, helping them reach their potential.

VISION

Our Clients at Their Best

MISSION

Focusing on the strengths of individuals and their families at home, school, workplace and community
Pursuing research, education and advocacy
Partnering in a local and regional system of services

The beginning of a new era

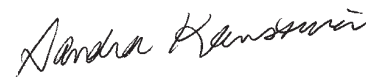
We closed last year's Annual Report with a strong sense of optimism. We stated that Thames Valley Children's Centre's global goals were to "continue to capitalize on opportunities, face challenges with resolve and develop and grow for our clients." Our primary objectives in 2010/2011, marking the beginning of a new era for our Centre, were to develop a new and sustainable organizational structure and model of client services in London and across the region, that would build upon the strengths of our existing model – and ensure successful clinical outcomes for our clients. We also wanted our structure and model to be complementary to the work of partners in London and throughout our regional offices, be viable across a range of current service delivery contexts and address future challenges that our Centre will face. In other words, we wanted to strengthen our foundation in order to strengthen our future.

In TVCC's 2010- 2011 strategic plan, to reinforce the above concepts, we described this year as a time of 'commencement.' The following were targeted in order to truly be 'walking our talk':

- enhancing our rehabilitation services especially in Huron, Perth, Grey and Bruce;
- completing our program, organizational and leadership re-shaping;

- responding to the School Health Support Services Review Report and the Autism Services 'Expression of Interest';
- commencing the implementation of a new computerized clinical information system
- moving forward on the self-appraisal stage of Accreditation;
- establishing a physical link with the North Tower of London Health Sciences Centre;
- reviewing and revising our corporate bylaws to be consistent with new legislation; and
- taking care of the myriad elements of our business – but especially of our clients and staff.

We are very pleased to say that, while serving over 7,000 children and youth and their families, we achieved all that we set out to do in this year. Much of what we started this year will carry over into our next fiscal year and definitely influence what we intended: strengthening our foundation to strengthen our future.



Sandra Kleinstiver
Board Chair



Dr. John A. LaPorta
Chief Executive Officer

Nicole Turner: Strong Foundation... Strong Future

Nicole came into the world with an umbilical cord wrapped tightly around her neck and was diagnosed with Cerebral Palsy. Her family was soon advised that she would experience a lifetime of significant physical challenges.

This diagnosis would seem a roadblock to some, an obstacle to others. But not Nicole! Nicole doesn't take challenges lightly, and has spent her life defying the stereotypes that people may have of her and knocking those obstacles out of her way.

Nicole considers Thames Valley Children's Centre (TVCC) her second home, the strong foundation that has helped her evolve into the person she has become. From the beginning, TVCC has provided Nicole with the programs and services she needed to develop into the outstanding role model that she is today. TVCC was a big part of her development by providing her with opportunities to flourish and grow. She was involved in every activity that was open to her until she became a volunteer and then, over the past year, a staff member.

This feisty 21 year old was recently honoured by the YMCA of Western Ontario when she was named the Young Woman of Excellence at a gala celebrating accomplished women from across the London area. And Nicole certainly is deserving of the award! Not only is she bright, positive and passionate, she is an inspiration to many people at Thames Valley Children's Centre and anyone else who has the privilege of meeting her.

"No matter what crazy ideas I had, TVCC staff members have always supported me and helped me bring them to life," says Nicole. Some of those "crazy ideas" include being a drummer in a rock band, organizing a talent show for youth with disabilities and creating a synchro power wheelchair dance number!

Nicole's adventurous spirit was nurtured at TVCC. She is a self-proclaimed adrenaline junkie who loves to sail and white water raft. Building on her natural thirst for adventure, TVCC provided her with opportunities to explore her abilities and push her limits in swimming programs, youth groups and wheelchair sports camps. While meeting her physical and social needs, these programs assisted her to achieve the highest quality of life possible.

That's what TVCC is all about...providing opportunities to our clients and families to reach their potential by discovering their individual abilities and possibilities. Nicole is a shining example of the belief we have in our clients. We work to provide opportunities for children and youth of all abilities to live as full a life as possible, to dream big and create a strong future.



Limitless Possibilities... Bright Future!

Board of Directors

(2010 / 2011)

Eileen Aiello
Jackie Bond
Chris Cunneen
Linda Eligh

Arlene Gavloski
Sherry Gibson
Laurie Gould
Mary Herlick

Neal James
Sandra Kleinstiver
John LaPorta
Connie Morrison

Marilyn Neufeld
Ramona Robinson
Leba Silvert

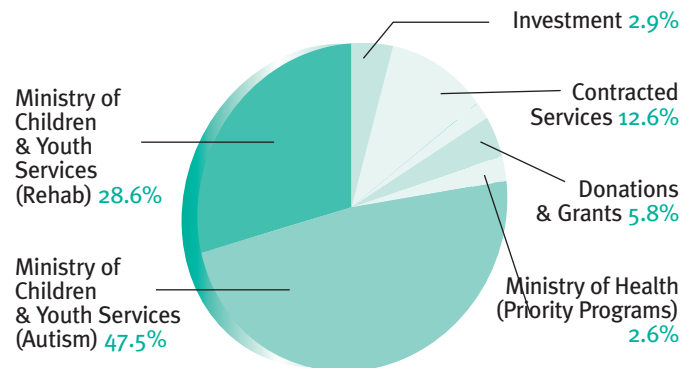
Van Simpson
Christine Wellenreiter

ABOVE and BEYOND

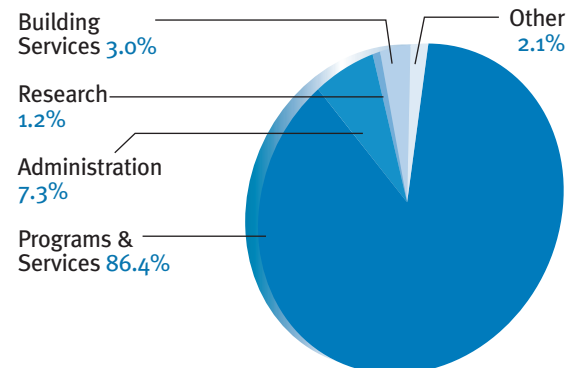
We celebrate and gratefully acknowledge our donors & community partners who share our dedication to helping children and youth reach beyond disability.

Funding Sources and Expenditures

WHERE THE MONEY COMES FROM
FUNDING SOURCES 2010/11



WHERE THE MONEY GOES
EXPENDITURES 2010/11



CONDENSED STATEMENT OF OPERATIONS

Thames Valley Children's Centre Financial Highlights Year ended
March 31, 2011 (with comparative amounts for 2010)
(all in 000's)

Revenue	2011	2010
Ministry of Children & Youth Services (Rehab)	\$7,700	\$6,873
Ministry of Children & Youth Services (Autism)	12,604	12,133
Ministry of Health (Priority Programs)	623	614
Bequests	222	196
Donations & Special Events	487	443
Fees for Service	3,383	3,954
Investment Income (loss)	779	1,324
Other	1,160	1,014
Total Revenue	\$26,958	\$26,551
Program Expenses		
Clinical & Technical Specialty Services	\$4,141	\$3,813
Early Childhood & School Age Adolescent Services	8,035	7,825
Autism Services	12,797	12,277
Research	339	270
Fundraising	196	248
Community Resources	496	589
Expenditures for Special Purposes	70	22
Amortization of Capital Assets	840	1,069
Total Program Expenses	\$26,914	\$26,113
Excess (deficiency) of Revenues Over Expenses	\$44	\$438

CONDENSED STATEMENT OF CASH FLOWS

	2011	2010
Cash provided by/(used in) operating activities	(\$24)	\$12
Cash provided by/(used in) financing activities	(1,250)	1,607
Cash provided by/(used in) investing activities	167	(90)
Cash and short-term deposits, beginning of year	1,926	397
Cash and short-term deposits, end of year	\$819	\$1,926

CONDENSED BALANCE SHEET

	2011	2010
Assets		
Current Assets	\$1,703	\$2,856
Capital Assets	12,323	12,874
Investments	8,989	9,074
	<u>\$23,015</u>	<u>\$24,804</u>
Current Liabilities	4,229	6,013
Long-term Credit Facilities	3,159	3,288
Deferred Contributions	8,986	8,906
Net Assets		
Internally Restricted Net Assets	4,557	5,337
Unrestricted Net Assets	2,084	1,260
	<u>\$6,641</u>	<u>\$6,597</u>
	<u>\$23,015</u>	<u>\$24,804</u>



NOTE TO CONDENSED FINANCIAL STATEMENT

The accompanying condensed financial statements have been prepared by management and include certain estimates based on management judgments. These estimates affect the reported amounts of assets and liabilities at the date of the condensed financial statements and the reported amounts of revenues and expenses during the year. Actual results may differ from those estimates. In the opinion of management, the condensed financial statements have been properly prepared within reasonable limits of materiality.

The condensed financial statements are derived from and are in agreement with the audited financial statements. The condensed statements consist of major subtotals and totals from the audited financial statements and exclude certain presentation detail and disclosures required by Canadian generally accepted accounting principles.

Administrative costs are allocated to the programs based on program costs as a percentage of overall operating costs of the Centre, staffing and occupied space. Donations and grants received for specific capital purchases are recorded as deferred contributions, and brought into revenue to offset the related amortization.

The Centre holds its investments in the following pooled funds:

	2011	2010	Investment Income consists of the Following:	
Money Market	\$704	\$293		
Bond Funds	4,477	4,669		
Equity Funds	3,808	4,112		
	<u>\$8,989</u>	<u>\$9,074</u>		
			2011	2010
			\$283	\$334
			496	990
			<u>\$779</u>	<u>\$1,324</u>

These investments are subject to market value fluctuations and the Centre records these investments at fair market value. Accordingly, the year-end market values and investment income for the year include unrealized gains of \$372,522 (2010 - gains of \$969,250).

REPORT OF THE INDEPENDENT AUDITOR ON THE CONDENSED FINANCIAL STATEMENTS

To the Members of Thames Valley Children's Centre

The accompanying condensed financial statements, which comprise the condensed balance sheet as at March 31, 2011, and the statements of operations and cash flows for the year then ended, and related notes, are derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2011. We expressed an unmodified audit opinion on those financial statements in our report dated May 30, 2011.

The condensed financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Reading the condensed financial statements, therefore, is not a substitute for reading the audited financial statements of Thames Valley Children's Centre.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with the Note to Condensed Financial Statements.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements."

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2011 are a fair summary of those financial statements, in accordance with the Note to Condensed Financial Statements.

Ernst + Young LLP

Chartered Accountants
Licensed Public Accountants
London, Canada, May 30, 2011

Annual Donors

April 1, 2010 to March 31, 2011

Thank you ~ for supporting Thames Valley Children's Centre today

Gifts of \$100,000 +

Corporation of the City of London
TVCC Auxiliary

Gifts of \$50,000 - \$99,999

Polar Bear Golf Classic
Rogers Sports Celebrity Dinner & Auction

Gifts of \$25,000 - \$49,999

Southwestern Ontario DundeeWealth Golf Classic
London Life Forest City Road Races
The Plunkett Foundation

Gifts of \$10,000 - \$24,999

Steve Myatte
Estate of William Nicholls
Westminster College Foundation



Eddie discovering the possibilities.

Gifts of \$5,000 - \$9,999

J.P. Bickell Foundation
Friends of Vic Cote
Estate of Burley David Farrar
Dr. Pamela Frid

Gifts of \$1,000 - \$4,999

George & Eileen Aiello
Arcon Electric Ltd.
Chris & Melissa Caron
CIBC World Markets
Children's Miracle Foundation
Cameron & Nancy Cleveland
Rick Cochran
Peter Cook, in memory of Janet Cook
Ray & Jackie Cullen
Delaware Sportsman Conservation Association
Enterprise Holdings Foundation
Foley Dentistry Professional Corp.
Good Foundation Inc.
Warren & Joanne Granger & Family
Great-West Life, London Life, Canada Life
John Green
Rodney & Caroline Hancock
Harris Rebar
Jack & Barbara Hay Foundation
Highstreet Asset Management Inc.
Kellogg London Employees
Charitable Contribution Organization
Kiwanis Club of Ingersoll
Alan Kline
Lafarge Construction Materials
John & Suzi LaPorta
Joe & Mary Liberatore
Lions Club of Poplar Hill
London Hydro Employees Charity Chest
London Shrine Club Pop Can Project
Brandon MacKinnon

Midtown Storage Ltd.
Optimist Club of London-Byron
Estate of Katherine Prescilla Orum
Physiotherapy Student Council Golf Tournament
Royalton Retirement Residences (London) Inc.
Sifton Family Foundation
Tricar Group
John & Jean Wettlaufer
Rob & Monica Wood
Bruce Young
Mike Zaritsky
*4 Anonymous Donors

Gifts for the Future

Thank you ~ for planning for tomorrow
Lois Toll
Jane Woolfrey-Black

Special Events

Thank you ~ because every child deserves the chance to participate

2010 London Life Forest City Road Races

London Life
McFarlan Rowlands Insurance Ltd.
Runners' Choice
M&T Printing Group
Nothers Signs & Recognition
Domino's Pizza
Booster Juice
Starbucks Coffee Company
A&B Party & Tent Rental
Corporation of the City of London
Ryder Photography
Taste of Nature
Astral Radio

Annual Donors (cont.)

April 1, 2010 to March 31, 2011

Tourism London
Fowler Kennedy Sports Medicine Clinic
elod
The Ontario Trillium Foundation
Spectrum Communications
The D'Arcy Lane Institute
Oxford Ford Dodge
Forest City Massage Therapy Clinic

2010 Holiday Home Tour presented by the TVCC Auxiliary

Kellogg Canada Inc.
Watt Solutions
The London Free Press
Best Western Lamplighter Inn
& Conference Centre
Crossings Grill & Pub
Auburn Homes
Middlesex Mutual Insurance Co.
Sandals
Sunwing
OSG
Custom Orthotics
Shillingtons LLP
Investors Group
Real Canadian Superstore
Astral Radio
Brandwagon
Bali Creative
mlm Photography
Cambria Masonry

2011 Rogers Sport Celebrity Dinner & Auction presented by the Rotary Club of London and London Sports Media

Rogers
London Life
Omni Insurance
Western Fair Association
/A\
Astral Radio
BOB FM
Delta London Armouries
London Business Forms
London Convention Centre
The London Free Press
Pinpoint Publications Ltd.
RGB Productions
Rogers TV

2010 Polar Bear Golf Classic

London & District Concrete
Forming Contractors Association
Best Western Lamplighter Inn
& Conference Centre
Form & Build Supply
Harris Rebar
The Health Network
Labourers' Union Local 1059
Sunningdale Golf & Country Club
Trisura

2010 Dundee Golf Tournament

Dundee Private Investors Inc.
DundeeWealth Inc.
CI Investments
Equitable Trust
Fidelity Investments Canada Ltd.
Goodman & Company, Investment Counsel Ltd.
Invesco Trimark
Mackenzie Financial Corp.
Manulife Financial
RBC Foundation



Kate loves the independence of working out in TVCC's Adapted Fitness Centre, "It makes me feel stronger!"

Expansion Campaign Donors

Thank you to the following donors who made gifts to our expansion campaign, cumulative to March 31, 2007.

Gifts of \$1,000,000+

Corporation of the City of London
Ministry of Children and Youth Services

Gifts of \$100,000+

The Grocery Foundation
The Richard and Beryl Ivey Fund,
a fund within London Community Foundation
London Life Forest City Road Races
Polar Bear Golf Classic
RBC Financial Group
Ronald McDonald House Charities of Canada
Rotary Club of London
Scotiabank Group
Estate of Barbara Jean Scroggie
Shoppers Drug Mart
TD Bank Financial Group
TVCC Auxiliary

Gifts of \$50,000-\$99,999

BMO Financial Group
Canadian Imperial Bank of Commerce
General Dynamics Land Systems-Canada
Great-West Life, London Life, Canada Life
Andrew & Helen Spriet

Gifts of \$25,000-\$49,999

Armatec Survivability Corp.
Best Western Lamplighter Inn
& Conference Centre
Chorley & Bisset Ltd.
Delta Faucet Canada
Emco Corp.
Warren & Joanne Granger & Family

HBC Foundation
Ipex Inc.
Jones Packaging Inc.
Lerners LLP
Bill & Christina Pettipas
Plunkett Foundation
Sifton Family Foundation
James & Beverly Thompson
Wolverine Tube Canada Inc.
* 2 anonymous donors

Gifts of \$10,000-\$24,999

Walter J. Blackburn Foundation
Charcomp Developments Inc.
CIBC World Markets Children's Miracle
Foundation
The Corporation of the City of St. Thomas
The County of Elgin
Rick & Tina Fantham & Family
Dr. Pamela Frid
Highstreet Asset Management Inc.
Charles H. Ivey Foundation
Keller Roofing & Sheet Metal Inc.
John & Suzi LaPorta
Tom Lawson
Militex Coatings Inc.
Nibco
Franco Paron
The Brian & Heather Semkowski Family
Foundation
The Lorraine Ivey Shuttleworth Fund, a fund
within London Community Foundation
Michael H. Wehrle
* 3 anonymous donors

Gifts of \$5,000-\$9,999

Arcon Electric Ltd.
Centura London
Brayl Copp
Brian Cunliffe
Peter & Mary Downs
The Drake Foundation
Vito & Sharon Finucci
Ruth Gates-Jensen
Arlene & Gary Gavloski
David M. Grant
Glenn Jones



Cycling if for everyone! TVCC provides a variety of adapted bikes for clients to try.

Expansion Campaign Donors (cont.)

Knoch Manufacturing Co. Ltd.
Masco Canada Limited- Plumbing Group
F.W. Doug McAndless
McCarthy Tetrault Foundation
Moen Inc.
Pacific & Western Bank of Canada
Olaf Plotzke & Mary Catherine Clancy
PricewaterhouseCoopers
Leba Silvert & Stewart Toll
Streamline Copper & Brass Ltd.
Cam Willis
Steve & Ruth Wilson
Rob & Monika Wood
Kelly & Steve Ziegner

Gifts of \$1,000-\$4,999

James Adams
Adil H. Al-Mishihal
Aon
William Assini
William & Karen Barnett
Catherine Bishop
Barbara & Alan Bocking
Phil Bowman
Lilyan Burns
Cineplex Odeon Cinemas - Huron Market Place
Janet Clark
David Clarke
Coca-Cola Bottling Ltd.
Peter Cook in memory of Janet Cook
Kimberly Cookson
Richard Cowling
Jim Cressman in memory of Peg Cressman
Delaware Sportsman Conservation Association
Brent Duncan
Brian Dunn
Linda Eligh
Famtra Developments Inc.

Robert M. Faulds
Filion, Wakely, Thorup & Angeletti LLP
Dannie Galbraith
Kerry Gerber
Grand Bend & District Optimist Club Inc.
John Green
Rodney Hancock
Peter Hansford
Paul & Barb Hogan
Neal James
Kellogg London Employee
Charitable Contribution Organization
Gary & Mary Margaret Koreen
Lions Club of Poplar Hill
London Aquatic Club
London Community Foundation
London Hydro Employee Charity Fund
London Oriental Band
London Shrine Club Pop Can Project
Karen Lowry
Michele Mannering & Andy Hynes
Maritz Canada Inc.
Ron & Anne Martindale
Joseph McGillen
Kathy Meyer
Midtown Storage Ltd.
Janet Miller
Tom Mitchell
John Musgreave
Marla Neish
Henry Nicpon
Sean Nother
Maurice Pellarin
Physiotherapy Student Council Golf Tournament
RBC Foundation
Kevin Robertson
Ramona Robinson
Tom Robson

Jean Roth
Royal Canadian Legion Branch 263
Royal Fence
Jennifer & Mike Savel
Selectpath Benefits and Financial Inc.
Van Simpson
Slo-Pitch Ontario Association
South Western Ontario Roller Skater Association
Peter R.C. Story
Keith & Nancy Sumner
Therm-O-Comfort Co. Ltd.
Jim Thournout
Tricar Group
John Ulrich
Doug Weldon
John & Jean Wettlaufer
David Williams
* 4 anonymous donors



Allison enjoys a music program at TVCC;
rhythm, friends and fun!