

Thames Valley Children's Centre Annual Report

2013 - 2014



2013-14 Annual Report

Facing Challenges Together

In 2010\2011, our Centre adopted a strategic focus aimed at creating a structure, model and framework that would carry us well into the next decade – as an integrated, internally and externally, responsive regional provider for children and youth with special needs. As this ambitious organizational agenda was being carried out, we found ourselves in a province consumed by financial debt realities that created an environment of austerity.

This unyielding force eventually touched us. We had to acknowledge that our cycle of using short term, band aid measures such as layoff days and attrition were weakening our foundation of services. We came to the conclusion that we had a major, immediate challenge staring us in the face – the need to re-establish stability in our government funded services and slightly reduce our workforce as a consequence of years with no increases in base funding.

We clearly stated this in our 2012\2013 Annual Report. We also said that we would employ a broad adaptive, collaborative strategy that would result in client centered choices and that is exactly what happened. With the leadership of our Client Advisory Council, we initiated a significant and transparent reshaping process that relied heavily on staff input and client direction. We achieved our desired outcome going forward: a stable and sustainable complement of staff, effective April 1, 2014. The price we had to pay for this was a loss of positions in both our Autism and Rehabilitation Programs and a general sense of our system having

been emotionally bruised. Once these decisions were made, we shifted to a very active re-visioning and pre-implementation phase during the final four months of this fiscal year. A key outcome emerged from this, strongly indicating that this was time exceptionally well spent for the affected services were not only being efficiently retooled, but also energized.

We expended a lot of energy on the above. But we did not neglect why our Centre exists....to serve those who require our assistance. We are pleased and astonished to report that in this fiscal year we provided over 235,000 hours (a 12% increase) to 7,900 children & youth (an 8% increase). Nothing reflects the dedication of our staff, while experiencing turmoil, more than these statistics.

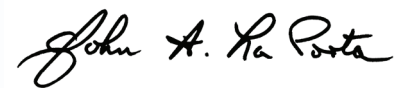
We won't swamp you with a wave of details; rather we will simply announce that, while dealing with business as usual and the tsunami of reshaping, we also attained all of our primary operational goals in the areas of education, research, human resources, finance, facility resources, information technology, community \ regional activities and governance. Going forward, we are optimistic that we can continue with our ambitious agenda for our service system. We especially feel this as we note that **2014\2015 marks the 65th year** in the life of our Centre. The above information demonstrates the strong sense that this organization is far from moribund. Thames Valley Children's Centre, today, is a dynamic, leading edge entity with actions and processes in place designed to ensure that it maintains that state.

“When you change the way you look at things, the things you look at change.”

Dr. Wayne Dyer



Neal James
Board Chair



Dr. John A. LaPorta
Chief Executive Officer

Our Clients At Their Best!

Araya, Age 3

Araya may find it difficult to pick up small toys and use a spoon, but she works hard with her team at TVCC to reach her full potential. At a year old, Araya was diagnosed with a mild form of Cerebral Palsy.

She gets excited for her weekly visits to London to see her friends and therapists at TVCC. While Araya quickly grows and develops, TVCC lets her family borrow toys and equipment to help improve her fine motor skills. She enjoys playing in the gym and making crafts at physiotherapy so much that her family calls her appointments her 'play dates'.

One of Araya's favourite things at TVCC is visiting the Gait Lab to have her walking and stride monitored. The Gait Lab is used to measure movement patterns in children with complex conditions involving muscles, joints, nerves and bones. This information, along with other evaluations, help her care team recommend the best treatment options. Araya enjoys her Gait lab visits because she gets to wear motion detector stickers while she practices her 'princess stride' down the runway!

Araya also participates in the tykeTALK program to help with her speech and language development.

With the support and assistance of TVCC, five year old Araya continues to progress both at home and in school with her infectious smile and optimistic attitude!



Jeremy, Age 17

For Jeremy Grace, life is all about making connections and he has a big dream to connect with a record number of people!

He is a natural story-teller with a comedic flair and a tenacious spirit that he uses to meet his day-to-day challenges, head on. Living with Cerebral Palsy doesn't stop Jeremy from doing what he enjoys most or from trying new things.

Over the past 17 years, TVCC has played an integral role in helping Jeremy accomplish whatever goals he has set for himself. From playing sports, to participating in summer camps to volunteering, Jeremy has done it all.

Jeremy became involved with the Ability Connections program at TVCC – a youth group where participants prepare speeches to advocate on behalf of themselves and others. With the skills and confidence he has gained through the program, Jeremy has developed an ability to inspire. Jeremy's genuine and heartfelt words along with his natural charm and kindness, have inspired others to look at disability in a different light.

Recently, Jeremy has started the "Up High Movement" with the purpose of spreading happiness. His dream is to break the world record for the most high fives in one day. His hope is that Ellen DeGeneres will finally notice him and invite him on her show. No doubt this determined young man will do everything in his power to make this dream come true!



Condensed Financial Statements

Condensed Statement of Operations

Thames Valley Children's Centre Financial Highlights Year ended
March 31, 2014 (with comparative amounts for 2013 and 2012) (all in 000's)

	2014	2013	2012
Revenue			
Ministry of Children & Youth Services (Rehab)	\$7,881	\$7,763	\$7,617
Ministry of Children & Youth Services (Autism)	14,760	14,303	13,967
Ministry of Health (Priority Programs)	629	629	631
Fundraising & Donations	654	823	530
Fees for Service	3,056	2,928	3,027
Investment Income	845	472	180
Other	863	1,146	1,054
Total Revenue	\$28,688	\$28,064	\$27,006
Program Expenses			
Clinical & Technical Specialty Services	\$4,165	\$3,989	\$4,006
Early Childhood & School Age Adolescent Services	7,515	7,692	7,821
Autism Services	14,811	14,597	13,994
Research	328	343	340
Fundraising	—	—	234
Community Resources	448	628	534
Expenditures for Special Purposes	11	5	15
Amortization of Capital Assets	755	777	1,017
Total Program Expenditures	\$28,033	\$28,031	\$27,961
Excess (deficiency) of Revenues Over Expenses	\$655	\$33	(\$955)

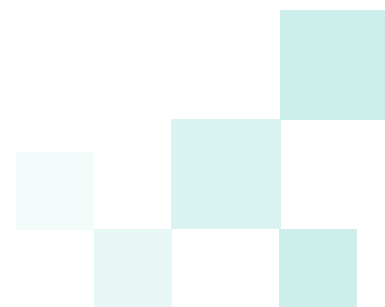


Vision

Our clients at their best!

Condensed Statement of Cash Flows

	2014	2013	2012
Cash provided by/(used in) operating activities	\$825	(\$372)	(\$742)
Cash provided by/(used in) financing activities	68	(405)	926
Cash provided by/(used in) investing activities	(372)	593	(578)
Cash and short-term deposits, beginning of year	241	425	819
Cash and short-term deposits, end of year	\$762	\$241	\$425



Condensed Balance Sheet

	2014	2013	2012
Assets			
Current Assets	\$1,638	\$1,194	\$1,244
Capital Assets	10,647	11,042	11,578
Investments	8,548	8,502	9,154
	20,833	\$20,738	\$21,976
Current Liabilities	\$3,159	\$4,047	\$6,776
Long-term Credit Facilities	977	1,174	—
Deferred Contributions	10,324	9,799	9,515
Net Assets			
Internally Restricted	3,481	3,481	3,481
Unrestricted	2,892	2,237	2,204
	\$6,373	\$5,718	\$5,685
	\$20,833	\$20,738	\$21,976



Mission

We will provide rehabilitation services which support participation in all areas of life for children, youth and young adults with physical, communication or developmental needs living primarily in Southwestern Ontario by:

- focusing on the strengths of individuals and their families at home, school, workplace, and community
- pursuing research, education and advocacy
- participating in a local and regional system of services

Notes to Condensed Financial Statements

The condensed financial statements are derived from and are in agreement with the audited financial statements. The condensed statements consist of major subtotals and totals from the audited financial statements and exclude certain presentation detail and disclosures required by Canadian accounting standards for not-for-profit organizations.

Administrative costs are allocated to the programs based on program costs as a percentage of overall operating costs of the Centre, staffing and occupied space. Donations and grants received for specific capital purchases are recorded as deferred contributions, and brought into revenue to offset the related amortization.

The Centre holds its investments in the following pooled funds:

	2014	2013	2012
Money Market	\$1,253	\$719	\$1,210
Bond Funds	2,913	3,521	3,733
Equity Funds	4,382	4,262	4,211
	<u>\$8,548</u>	<u>\$8,502</u>	<u>\$9,154</u>

Investment income consists of the following:

	2014	2013	2012
Dividends & Interest	\$228	\$290	\$302
Equity Funds	617	182	(122)
	<u>\$845</u>	<u>\$472</u>	<u>\$180</u>

These investments are subject to market value fluctuations and the Centre records these investments at fair market value. Accordingly, the year-end market values and investment income for the year include unrealized gains of \$33,009 (2013 - gain of \$181,904; 2012 - loss of \$140,635).

Independent Auditor's Report on the Condensed Financial Statements

The accompanying condensed financial statements, which comprise the condensed balance sheet as at March 31, 2014, and the condensed statements of operations and cash flows for the year then ended, and related notes, are derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2014. We expressed an unmodified audit opinion on those financial statements in our report dated May 26, 2014.

The condensed financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the condensed financial statements, therefore, is not a substitute for reading the audited financial statements of Thames Valley Children's Centre.

Management's responsibility for the summary financial statements

Management is responsible for the preparation of the condensed financial statements in accordance with the basis of presentation described in the Notes to the Condensed Financial Statements.

Auditor's responsibility

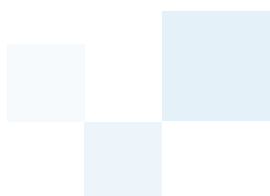
Our responsibility is to express an opinion on the condensed financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard 810, "Engagements to Report on Summary Financial Statements."

Opinion

In our opinion, the condensed summary financial statements derived from the audited financial statements of Thames Valley Children's Centre for the year ended March 31, 2014 are a fair summary of those financial statements, in accordance with the basis of presentation described in the Note to the Condensed Financial Statements.

Ernst & Young LLP

Chartered Accountants
Licensed Public Accountants



Board of Directors (2013-14)

Mr. **Neal James**, Board Chair

Ms. **Paula Bodkin**, Auxiliary Representative and Member, Communication Education & Technology Committee

Mr. **Jaap Burck**, Board Treasurer and Chair, Finance & Facilities Committee

Mr. **Chris Cunneen**, Client Representative and Corresponding Member, Operational Priority Committee

Ms. **Linda Eligh**, Co-Chair, Operational Priority Committee

Ms. **Laurie Gould**, Honourary Board Member (LHSC Representative) and Corresponding Member, Operational Priority Committee

Mr. **Ernie Gross**, Chair, Human Resources Committee

Mr. **Russell Raikes**, Member, Human Resources Committee

Mr. **Mark Rinker**, Chair, Communication Education & Technology Committee

Mr. **Jack Scott**, Rotary Representative and Member, Operational Priority Committee

Ms. **Leba Silvert**, Co-Chair, Operational Priority Committee

Mr. **Van Simpson**, Past Chair and Member, Finance & Facilities Committee

Ms. **Jennifer Timmermans**, Family Representative and Member, Client Advisory and Operational Priority Committees

Ms. **Christine Wellenreiter**, Member, Finance & Facilities Committee

Note: **Dr. John LaPorta**, C.E.O., Ex Officio Board Member (non-voting) and Board Secretary (ongoing)

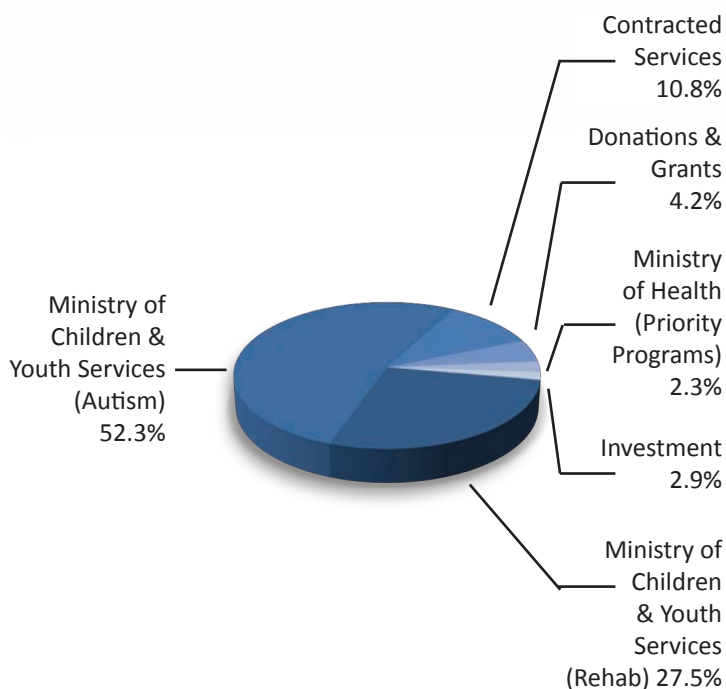
Board Member who Retired in June 2013

Ms. **Ramona Robinson**, Chair, Human Resources Committee

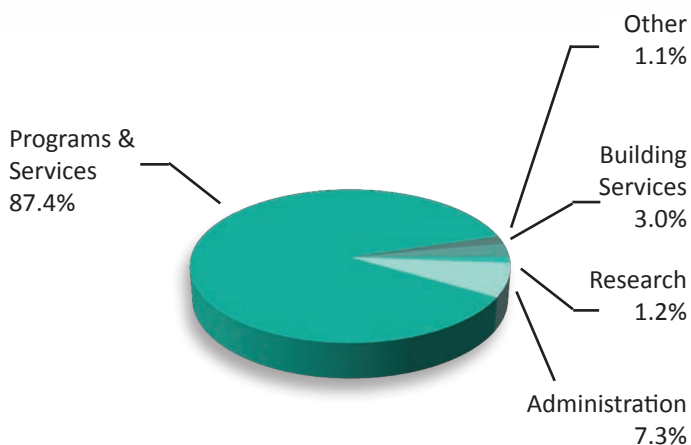


Funding Sources and Expenditures

Funding Sources 2013-14



Expenditures 2013-14



Annual Donors

(April 1, 2013 - March 31, 2014)

Thank you to our generous supporters!

Gifts of \$100,000 or More

Estate of Verna Eileen Robertson

Gifts of \$50,000—\$99,999

Holiday Home Tour
London Life Forest City Road Races

Gifts of \$25,000—\$49,999

Andrew and Helen Spriet
Canadian Asian International Students' Association
Polar Bear Golf Classic
Rogers Sports Celebrity Dinner and Auction
The Great-West Life Assurance Company

Gifts of \$10,000—\$24,999

Estate of Lois Toll
Westminster College Foundation
Crossing's Grill and Pub Restaurant
Estate of Maxine Irene Mills

Gifts of \$5,000—\$9,999

Virtue • Moir - Tessa & Scott's First Annual Golf Classic
The Jack and Barbara Hay Foundation
Shaun and Susan Arnold
Fantham Family Foundation

Gifts of \$1,000—\$4,999

Anonymous
1000210 Ontario Inc. O/A Pinheiro's
Conseil Des Ecoles Catholiques Du Centre-Est
Craig Wood Investment Counsel Inc.
Danny De Sousa
Dave Southen and Susan Carlyle
Dorothy Walker
Estate of R.M. Berry
Estate of William Nicholls
Gary and Susan Badcock
George and Eileen Aiello
Great Lakes Copper Inc.
Jim Cressman
John and Suzi Laporta
John Vinen
Kiwanis Club of Ingersoll
Joel and Lauren McLean
Lawrence Martel
London & District Concrete Forming
Contractors Assoc.
London Hydro Employee Charity Chest
Organization Fund
London Kellogg E.C.C.O.
Mocha Shriners (Shriners International London)
Mickey's Diner Car Show
Nicolaas and Regina Veenboer Foundation
Noelle Grace
Poplar Hill & District Lions Club
Staff of Thames Valley Children's Centre
Sunningdale Golf & Country Club
The Great-West Life Assurance Company
United Way - Greater Toronto
Van Simpson
Veronica Vanderborght
William Williamson

Thank you to all our other generous donors and to those who wish to remain anonymous!

Special Events and Sponsors

(April 1, 2013 - March 31, 2014)

2013 Holiday Home Tour

Kellogg Canada Inc.
London Audio Ltd.

2013 London Life Forest City Road Races

London Life
M&T Printing
McDonald's Restaurants of Canada
McFarlan Rowlands Insurance Brokers
Runners' Choice

2014 Rogers Sports Celebrity Dinner & Auction

102.3 BOBFM
Astral Radio
AVW Telav
Blackburn Radio Free FM
CTV London
Delta London Armouries
Freedom 55 Financial
Golf Canada
McDonald's Restaurants of Canada
Metro News London
MGI Securities Inc
Nothers
Omni Insurance Brokers
Rogers Corporate Marketing
Rogers TV
Southside Construction (London) Limited
The London Free Press

2013 Polar Bear Golf Classic

Best Western PLUS Lamplighter Inn
& Conference Centre
Campbell & Company Insurance Consultants Ltd
CI Investments
Dynamic Funds
Economical Mutual Insurance Company
Fidelity Investments Canada Ltd.
Form & Build Supply Inc.
Hayman Construction Inc.
Highstreet Asset Management Inc.
HollisWealth/Canada Life
Invesco Canada Ltd.
Labourers' Union Local 1059
Lerners LLP
London & District Concrete Forming
Contractors Assoc.
London Athletic Club (South) Inc.
MacKenzie Financial Services Inc.
McGinnis Landing
PricewaterhouseCoopers LLP
RWAM Insurance Administrators Inc.
Scotiabank
Selectpath Benefits & Financial Inc.
Sentry Investments
StarTech.com Ltd.
Steve Hemphill
The Benefits Company Inc.
The Tricar Group
TSC Stores LP
WCS Financial Services Inc.
Zavitz Insurance



Want to Support TVCC?

Here are some ways you can help:

- Make a personal gift or become a monthly donor
- Make a gift to honour a special person or celebrate an important event
- Volunteer at our special events or at the Centre
- Plan a bequest or other legacy gift
- Join one of our special event committees (Holiday Home Tour, Forest City Road Races etc.)
- Organize a special event and direct the proceeds to TVCC
- Make a donation in memory of a loved one

Contact our **Fundraising Partner, Children's Health Foundation** at 519.432.8564 or toll free at 1.888.834.2496 or visit www.childhealth.ca

Thames Valley Children's Centre ...

receives more than

3700 referrals
annually

also has **9 Regional**
office locations *throughout*
Southwestern Ontario

Employs staff and provides
service in **10 counties**
of Southwestern Ontario

Is supported by more than
283 Volunteers

Provides *more than* **74%** of our *services* in
community settings

Serves more than **7900**
clients and families annually

Provides over **235000 hours**
of client care in *more than 600 settings*



Please contact TVCC Communications with questions regarding this report. An alternative version of this report (enlarged print or translated version) can be made available upon request. An electronic version of this report can be accessed at www.tvcc.on.ca



Thames Valley Children's Centre

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